In its first 27 months, the StrongHearts Native Helpline answered 10,399 calls from across the United States. StrongHearts is the first culturally-appropriate domestic violence and dating violence helpline for American Indians and Alaska Natives, offering peer support, crisis intervention, personalized safety planning, and referrals to Tribal and Native supportive services to callers.

Launched in 2017, StrongHearts was created by and for Native Americans, a population with some of the highest rates of domestic violence in the United States. Tribes, as sovereign nations, face significant jurisdictional hurdles when addressing violent crimes in their communities. Gaps in Native-centered supportive services create unique barriers for Native victims seeking help.

What does StrongHearts provide Native victims with the most?

- **94%** emotional support
- **62%** personalized safety planning
- **72%** domestic violence education
- **16%** crisis de-escalation

Who is reaching out to StrongHearts?

**Caller Type Definitions**

Victim/Survivor: IPV (Intimate Partner Violence) – a victim of abuse by an intimate partner and is looking for information, resources, or emotional or other support regarding the abusive relationship.

Victim/Survivor: Non-IPV – a victim of abuse from anyone other than an intimate partner, and is looking for information, resources, or support regarding the abuse.

Helper (IPV/Non-IPV/Abusive Partner) – a person who is not the victim/survivor or the abusive partner who is calling on to help or associated with a victim/survivor or an abusive partner.

Healthy Relationship Inquiry – a person discussing intimate partner relationships who is not experiencing a pattern of abusive behaviors.

Abusive Partner – a contact who engages in a pattern of behavior to establish power and control over an intimate partner.

Administrative – a contact seeking basic information, rather than advocacy.

Other Issue – any contact who is not currently experiencing violence and has needs outside the scope of healthy relationships or intimate partner violence services.

Other - this includes prank calls, off target, feedback, and healthy relationship callers.
What are Native victims experiencing?

- 86% Emotional Abuse
- 71% Physical Abuse
- 37% Reported a Child Was Involved
- 29% Financial Abuse
- 24% Sexual Abuse
- 16% Faced Homelessness As a Result or During the Abuse
- 15% Strangulation

What do Native victims need?
The top requested services for callers were:

- 28% legal advocacy
- 35% shelter
- 55% peer support

*value added to database 2/25/18.*